

File No. J-25/9/2022-CCPA
Central Consumer Protection Authority

Krishi Bhawan, New Delhi
Dated: 29th April, 2022

Subject: Advisory in terms of Consumer Protection Act, 2019 concerning illegal facilitation and sale of wireless jammers on e-commerce platforms.

This invites reference to the advisory dated 21.01.2022 issued by the Department of Telecommunication and the letter dated 26.04.2022 issued by the Department of Promotion of Industry and Internal Trade concerning illegal facilitation and sale of wireless jammers on online platforms.

2. Whereas, it has come to the notice of the Central Consumer Protection Authority (CCPA) that wireless jammers, capable of disrupting authorized telecom and wireless networks, are being facilitated for sale on e-commerce platforms. The sale and use of wireless jammers for general consumption is illegal. Accordingly, any facilitation or sale of wireless jammers by an e-commerce platform shall be viewed as an illegal activity and the same shall be construed violation of the consumer rights and unfair trade practice under the Act.

3. Whereas, Jammers may be allowed only under exceptional circumstances, only when authorized by Secretary (Security), Cabinet Secretariat in accordance with the guidelines issued in this regard, which is available on the website <https://cabsec.gov.in/others/jammerpolicy>. Sale and use of any wireless device without authorization/license under the Indian Telegraph Act, 1885 or Indian Wireless Telegraphy Act (IWTA) 1933, unless exempted by rules, is illegal. Jammers come under the purview of IWTA, 1933 and the Act lays down that license is required for possession and use of jammers.

4. In view of the above, all e-commerce platforms are hereby advised to refrain from selling or facilitating sale of any kind of wireless jammers in violation to the aforementioned compliances required for sale of such devices. The Central Authority may initiate necessary action under the provisions of the Consumer Protection Act, 2019 if, after investigation, it is found that the said products are facilitated or offered for sale by any e-commerce platform in violation to the legal framework governing sale of such devices.


Nidhi Khare

Chief Commissioner, CCPA