

Central Consumer Protection Authority
F. No. CCPA-2/23/2022-CCPA
Physical File No. J-25/72/2022

In the matter of:

A complaint case was received from Mr. Ajay Kumar Singh against Fashnear Technologies Private Limited (meesho.com) alleging that Meesho is involved in the promotion and sale of counterfeit products on its e-commerce platform ie, meesho.com

Coram:

Ms. Nidhi Khare. Chief Commissioner Mr. Anupam Mishra, Commissioner

Appearances:

For Fashnear Technologies Private Limited (meesho.com)

1. Mr. Anupam. Senior Manager Legal, Fashnear Technologies Private Limited (meesho.com)

Date: 28th March 2023

ORDER

The company by the Order dated 9th March 2023 by CCPA was asked to provide the following data:

1. Data from their platform database with respect to the total number of complaints regarding spurious and counterfeit goods and actions taken by the company thereon.
2. Data regarding the total number of products sold on the Meesho Platform and out of them how many initiated the refund. And how many return requests were accepted by them from their platform.
3. Further explanation to Annexure 5 of the notice dated 15th April 2022.
4. Provide concrete numbers in support of the facts & due diligence mechanism mentioned by the company.
5. Substantiate the subsequent violations mentioned in para 3 of the Order dated 9th March 2023.

2 The opposite party did not furnish the data as mentioned above in today's hearing and sought an extension to furnish the said data.

4. Since several opportunities have been given to the opposite party to furnish the data in support of their defense, the opposite party is hereby directed to furnish the data sought by CCPA by the Order dated 9th March 2023 on or before 3rd April 2023. Kindly note no further extension in the furnishing of data will be provided in the future.

5. The next date of hearing is scheduled on 12th April 2023.



Nidhi Khare
Chief Commissioner



Anupam Mishra
Commissioner